

FIG. 1

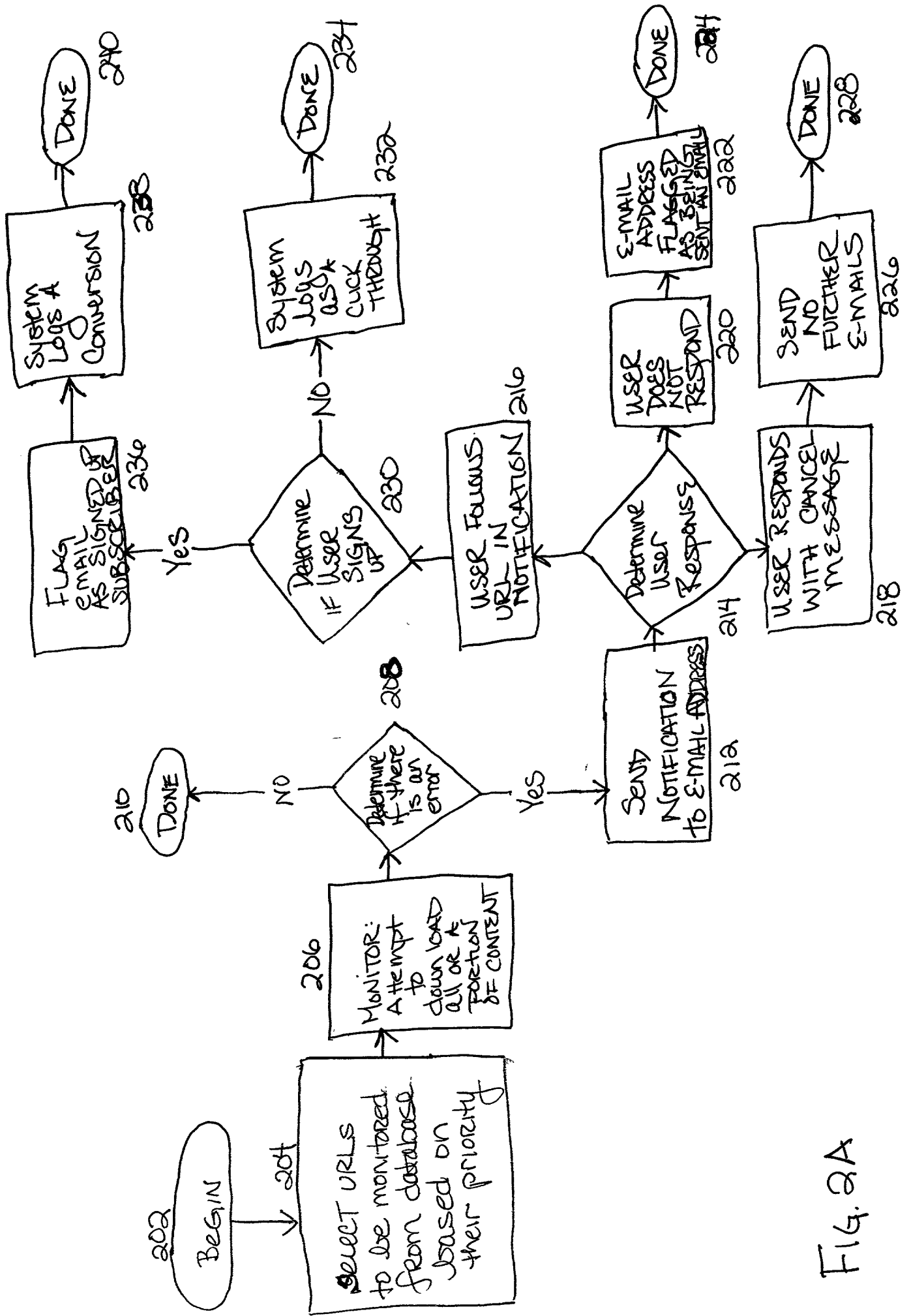


FIG. 2A

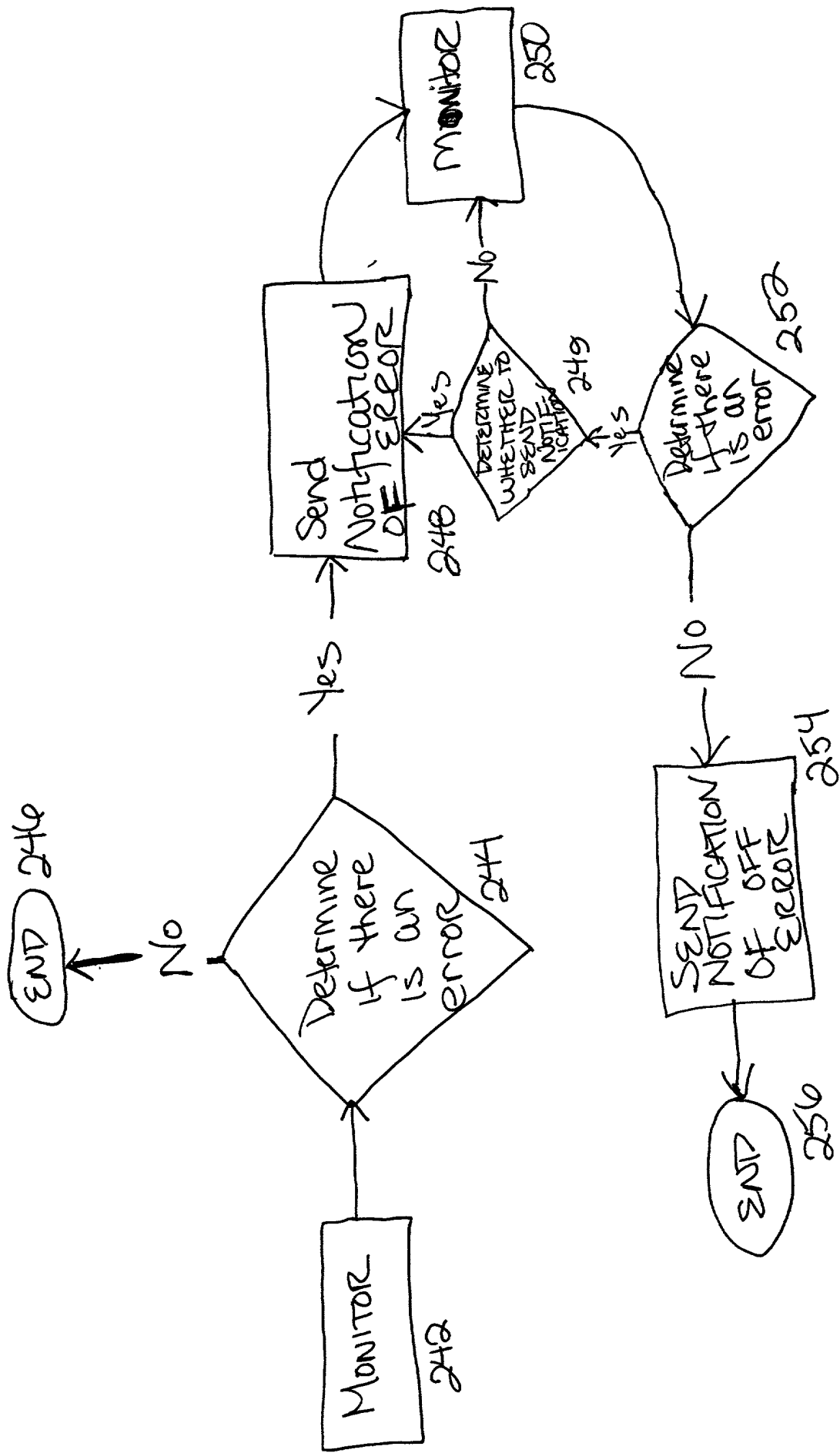


Fig. 2B

[illegible]

301

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302

Email ID: ProActive Monitoring 4
Audience: Emails spidered from the Internet

Subject:
Your Web Site is Back On-Line

Body:
We are pleased to inform you that <http://www.someurl.com> is back up and is no longer on error.

If you feel these notifications have been valuable and would like to continue to receive these performance reports at NO CHARGE, click here:
[http://internetseer.com/services/freeactivation.jsp?noti=4&pmc=12345&email=\"joe@someemail.com\"](http://internetseer.com/services/freeactivation.jsp?noti=4&pmc=12345&email=\)

Vijay Singh
vijay@internetseer.com
Customer Service
<http://www.InternetSeer.com/aboutus.asp>
Web Site Monitoring

##Remove: joe@someemail.com##

F16.4

Alert Notifications should follow the following process and format
For the first alert:

Sender: Alert@InternetSeer.com

Subject Line: InternetSeer Alert

First On Error Alert:

The following URL is on Error

URL: http://www.abc.com

IP Address: 198.43.56.83

Time: 11:30:30 AM, Wednesday, September 18, 2000 (Greenwich Mean Time)

Error Code: PUT ERROR INFORMATION HERE

Please visit www.internetseer.com/myinternetseer/index.jsp for additional information on the error we have found in reaching your Web site and to get up-to-the-hour performance reports.

Should you reach your Web page click the Refresh button as the Web page may be cached on your system.

If you are still able to reach the Web page on error, please note, that we are testing from Philadelphia, Pennsylvania, in the United States and have found an error in the path to your Web site. Your request to the Web site may take a different path that might bypass the error we detect. We will continue to monitor your web page until the error is resolved.

False Alarm Protection: After detecting the first error we will follow a quality assurance process to confirm our results. After confirming the Web site is on error we send the first Alert email.

From: InternetSeer.com [ndsub@mail.InternetSeer.com]
Sent: Wednesday, November 08, 2000 9:02 AM
To: gene@minddrivers.com
Subject: InternetSeer Monitoring Service

Do your payroll from

Timeout

First On Error Alert:

The following URL is on Error:

URL: <http://www.denise.com>
IP Address: 208.21.142.9
Time: November 8, 2000 1:58:09 AM PST
Error Code: Socket Timeout

Please visit <http://www.internetseer.com/myinternetseer/index.jsp> for additional information on the error we have found in reaching your Web site and to get up-to-the-hour performance reports. Should you reach your Web page click the Refresh button as the Web page may be cached on your system.

If you are still able to reach the Web page on error, please note, that we are testing from Philadelphia, Pennsylvania, in the United States and have found an error in the path to your Web site. Your request to the Web site may take a different path that might bypass the error we detect. We will continue to monitor your web page until the error is resolved.

False Alarm Protection: After detecting the first error we will follow a quality assurance process to confirm our results. After confirming the Web site is on error we send the first Alert email.

FIG. 6

FINAL Alert (This should be sent 30 minutes from first detecting the error.)

Sender: Alert@InternetSeer.com

Subject Line: InternetSeer FINAL Alert

Final ALERT:

The following URL continues to be on Error

URL: http://www.abc.com

IP Address: 198.43.56.83

Time: 12:00:30 PM, Wednesday, September 18, 2000 (Greenwich Mean Time)

Error Code: PUT ERROR INFORMATION HERE

The error was first detected at 11:30:30 AM EDT, Monday, September 18, 2000

Please visit www.internetseer.com/myinternetseer/index.jsp for additional information on the error we have found in reaching your Web site and to get up-to-the-hour performance reports.

WE WILL CONTINUE TO MONITOR YOUR SITE UNTIL THE ERROR IS RESOLVED.

FIG. 7

09727639 "120100

RECOVERY NOTIFICATION

Sender: Alert@InternetSeer.com

Subject Line: InternetSeer Recovery

RECOVERY NOTIFICATION: The following URL is Off Error

ERROR IS NO LONGER DETECTED

URL: <http://www.abc.com>

IP Address: 198.43.56.83

Time: 4:00:30 PM, Wednesday, September 18, 2000 (Greenwich Mean Time)

Total Time on error: 4:30:00.

Click hear to login and view your current Web site's performance report at
<http://internetseer.com/myinternetseer/reports.jsp>

FIG. 8

From: InternetSeer.com [ndsub@mail.InternetSeer.com]
Sent: Wednesday, November 08, 2000 9:27 AM
To: gene@minddrivers.com
Subject: InternetSeer Monitoring Service

DON'T PULL ANY PUNCHES



Recovery

Recovery Notification: The following URL is Off Error:

URL: <http://www.denise.com>
IP Address: 208.21.142.9
Time: November 8, 2000 2:24:04 AM PST
Time In Error: 00:25:55

Click here and login and view your current Web site's performance report at
<http://www.internetseer.com/myinternetseer/reports.jsp>

09727659 120100
007027 6592260

F16.9

To: "Kane Bender"

<kane@internetseer.com>

Subject InternetSeer Monitoring Service

:

Kane Bender
Subscriber since:
September 06, 2000

INTERNETSEER
WEB SITE MONITORING

InternetSeer
Features

Standard Service

· Remotely monitors your
Web site every hour,
every day

You get:

· Up to 5 Free URLs
monitored
· Unlimited contacts
· Email alerts
· Weekly performance
reports

How much downtime has
your Web site experienced
in the past 30 days?

31% - none
27% - less than 30 minutes
15% - 30 to 60 minutes
11% - 1 to 5 hours
14% - more than 5 hours

Content Provided By:
Availability.com

Shortcuts

Get top billing on
search engines

Writing Internet
Marketing Plans

Book Keeping
Assistance

Forms & Agreements

HTML Toolbox

Dear Kane,

Thank you for subscribing to InternetSeer's 24-7 remote Web site monitoring service. As we confirmed to you in a prior email, your registration became effective on September 06, 2000.

In addition to sending alert emails to you when your site goes down, we provide this weekly report detailing the performance of your Web site(s). We welcome your input in helping us provide you with the most useful information to help you manage your business online. Please send your ideas and suggestions to CustomerService@internetseer.com.

To make changes to your account, add additional URLs, contacts and email addresses, you can login at www.internetseer.com. To have us email your Password to you, visit www.internetseer.com/support/forgotpassword.jsp and enter your login name, kanebender and password.

Information for: <http://www.typeinuknow.com>

Dates	10/2 8	10/2 9	10/3 0	10/3 1	11/ 1	11/2	11/3	
Number of Outages	-	-	-	-	-	1	1	2
Time on Error (HH:MM)	-	-	-	-	-	24:0 0	24:0 0	48:00
Percent Time Up	-	-	-	-	-	0.0	0.0	0.0
Avg Connect Times (secs)	-	-	-	-	-	-	-	-
Avg Download Times (secs)	-	-	-	-	-	-	-	-

Fig. 10

INTERNETSEER

WEB SITE MONITORING

Home Services About Us Reports Help

Welcome to InternetSeer, Gene. You are currently logged in!

Information for: <http://www.michaelmcwilliams.com>

	11/2	11/2	11/2	11/2	11/2	11/2	11/3	
Dates	4	5	6	7	8	9	0	
Number of Outages	1	1	1	1	1	1	1	7
Time on Error (HH:MM)	24:00	24:00	24:00	24:00	24:00	24:00	23:34	167:34
Percent Time Up	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Avg Connect Times (secs)	-	-	-	-	-	-	-	-
Avg Download Times (secs)	-	-	-	-	-	-	-	-

FIG. 11

09/27/99 12:01:00

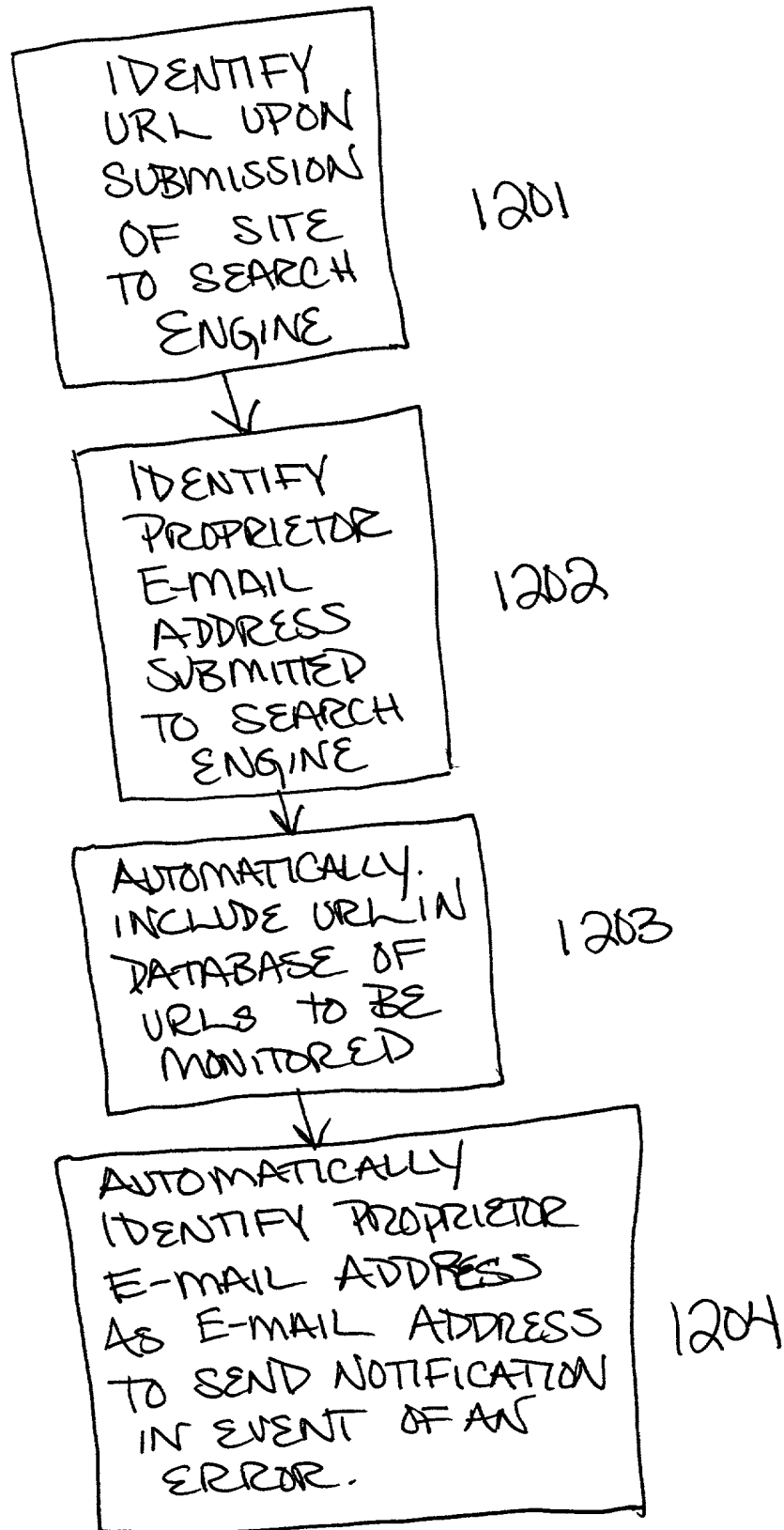


FIG. 12

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1301

1302

1303

FIG. 13

Body:

Congratulations! You have submitted your Web site to the Claymont.com search engine and Web site monitoring service. Your Web site has been registered.

In order to ensure the integrity of our search results, Claymont.com remotely monitors every Web site that is registered at Claymont.com. This allows Claymont.com to keep its search results accurate by removing non-responding Web sites from its directory.

Claymont.com has joined with InternetSeer.com to conduct this ongoing monitoring. As part of this service, InternetSeer will monitor your Web site every hour, 24-7, and will notify you by email when your site is not responding. In addition, InternetSeer will send you weekly reports displaying the performance of your Web site over the previous week. There is NO CHARGE for this service.

For your convenience, we have provided you with a login name and password that allows you to manage your account profile.

Your login Name: mark@minddrivers.com

Password is: 770odg94

URL being monitored: <http://www.claymont.com>

For more information on InternetSeer, please visit <http://www.internetseer.com> and for Claymont.com please visit <http://www.claymont.com>.

Kane Bender

Kane@Claymont.com

If you did not submit your Web site and would prefer not to receive emails from Claymont.com put the word "Remove" in the subject line and reply to this email without editing the content. If you prefer not to be subscribed to InternetSeer for Web site monitoring, you can be removed from this service by returning this email with the word "STOP" in the subject line.

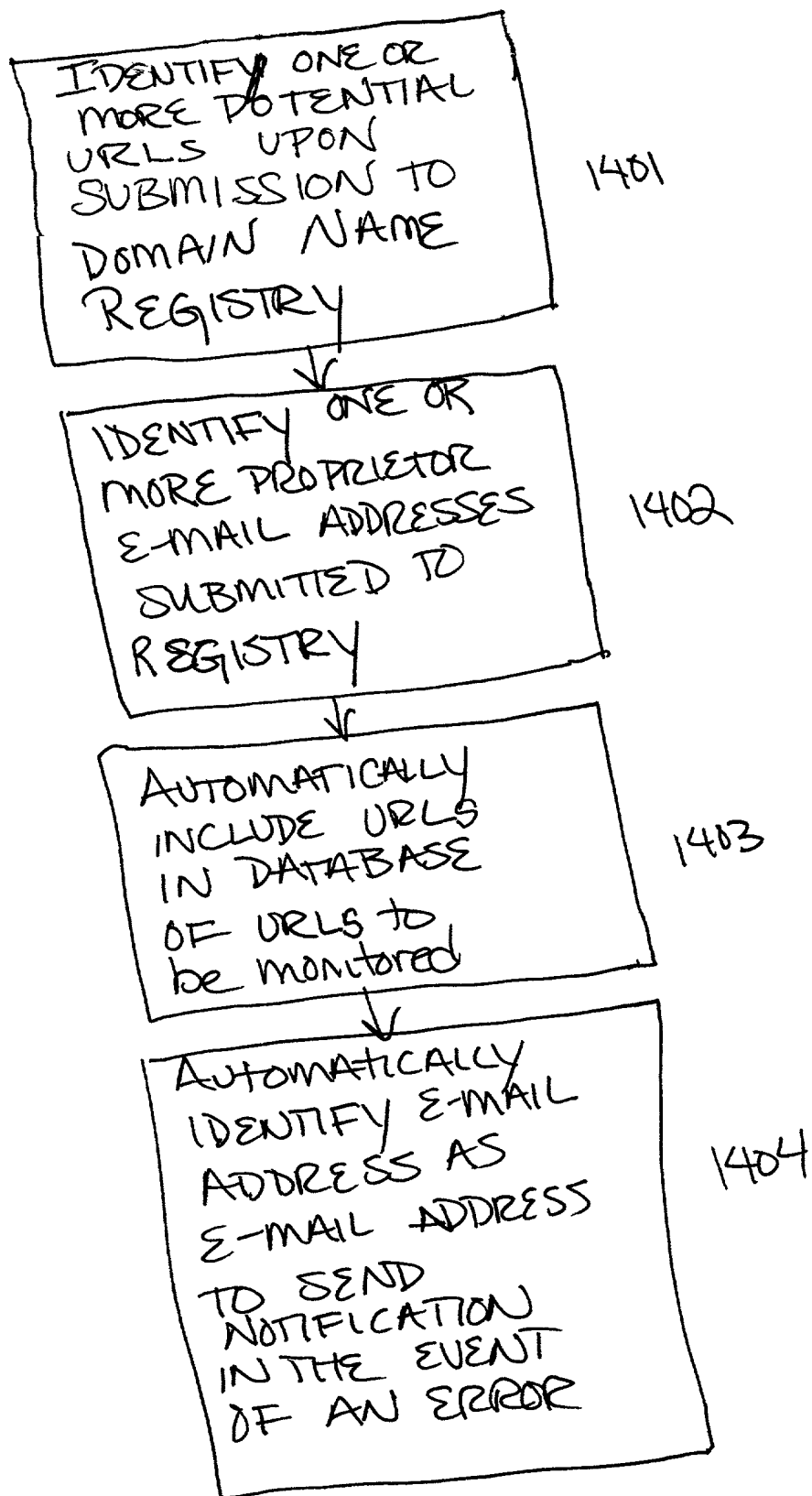


FIG. 14

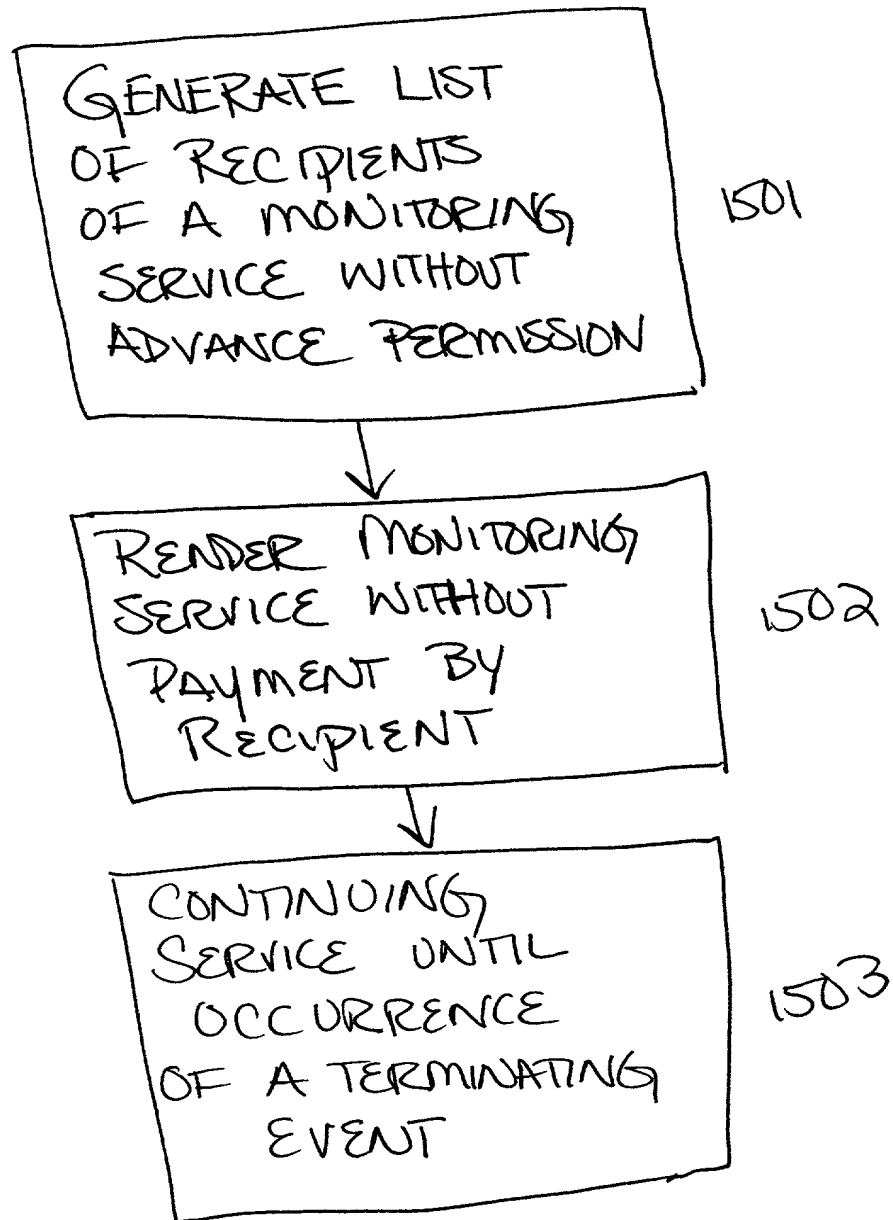


FIG. 15

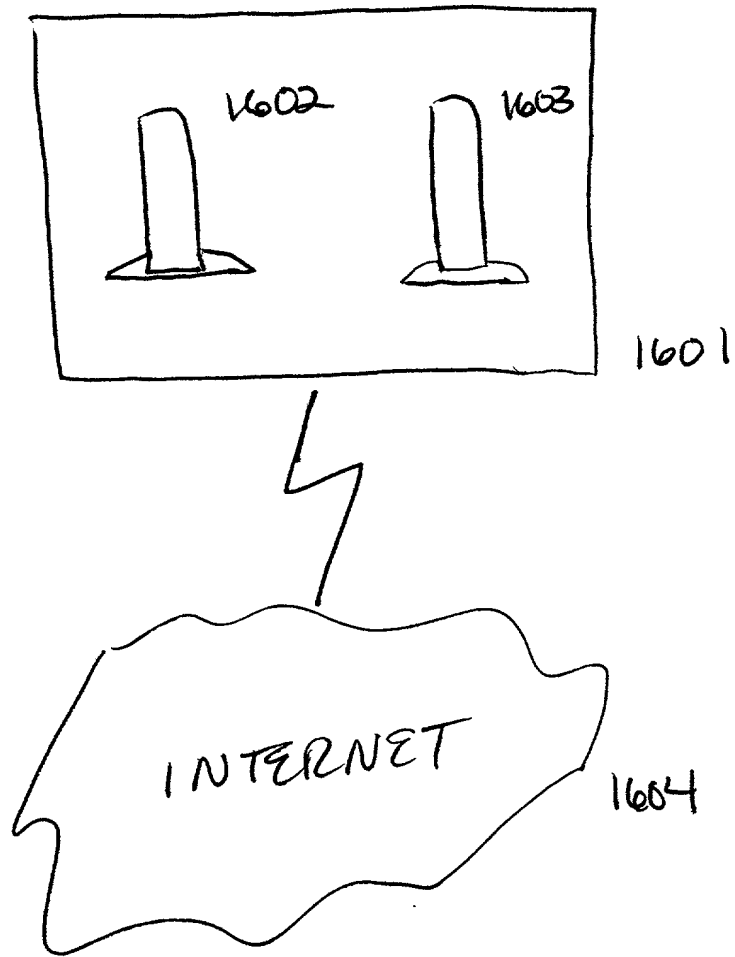


FIG. 16

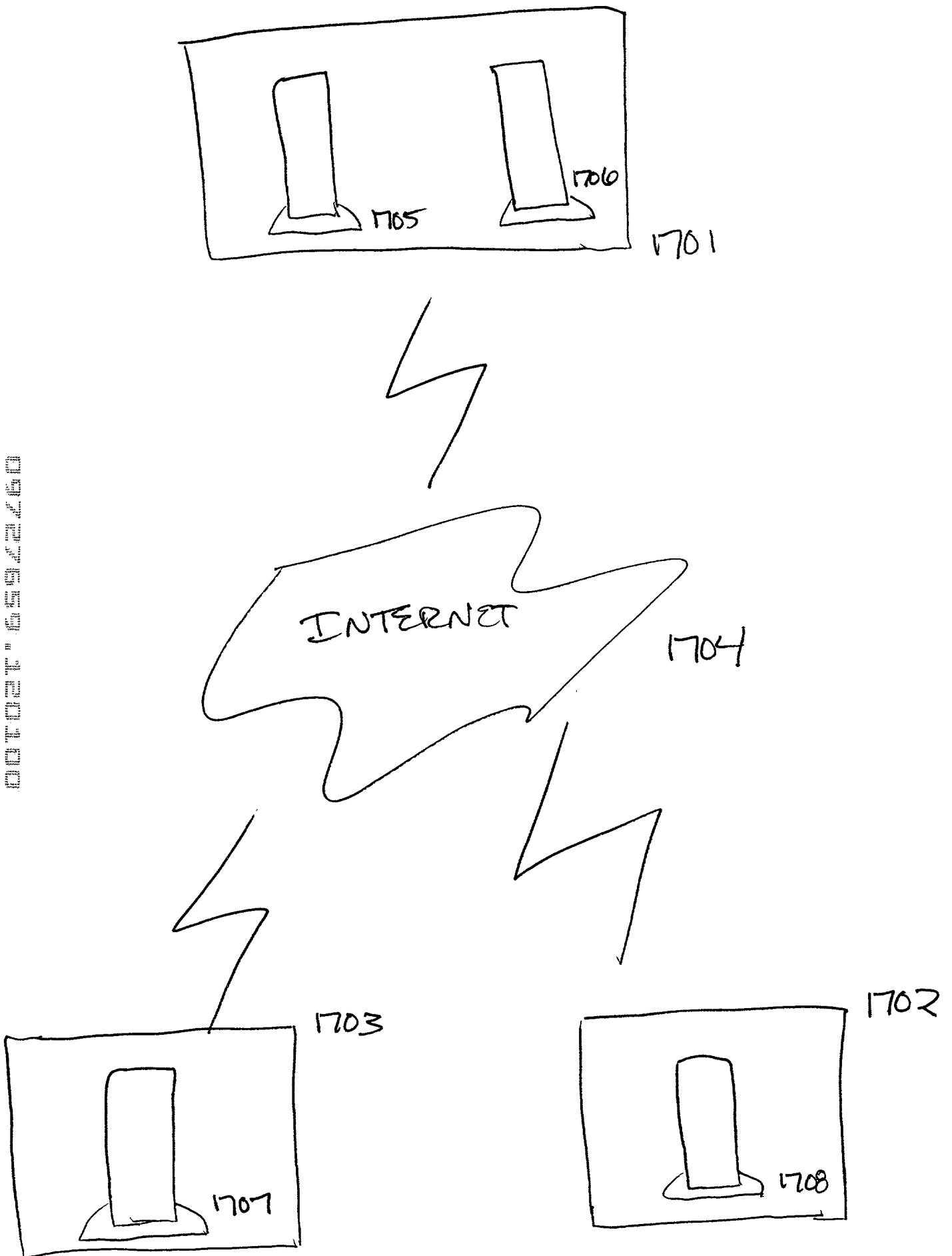


FIG 17

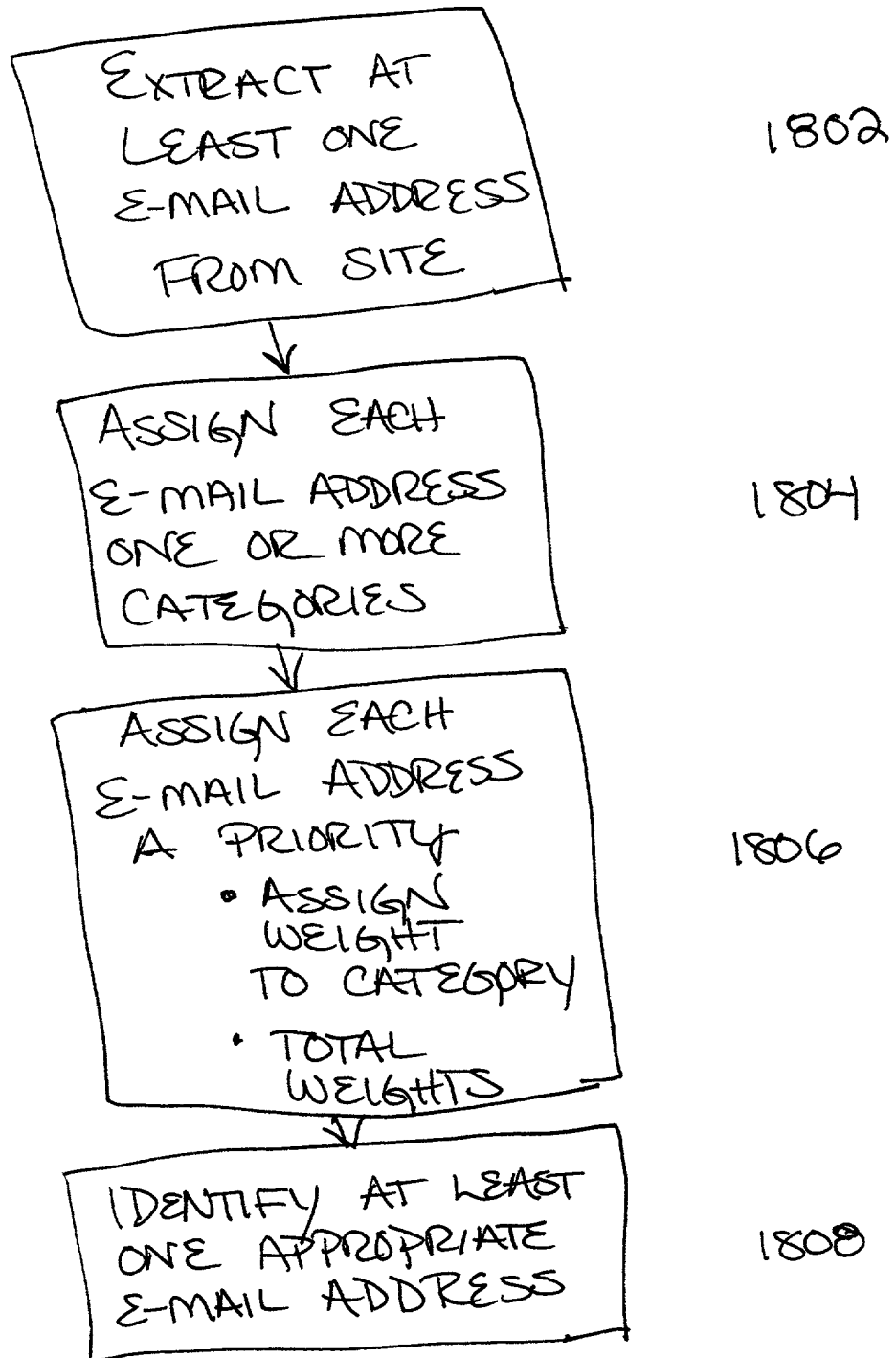


FIG. 18

<http://www.smallbusiness.com/java/showinfo.jsp?product=63452>

Category	Value	Weight
Top level domain	com	3
Keyword	java	1
Dynamic content	yes	1
Query string	yes	-1
File extension	jsp	1

0972659.120100
DOT.GT 63452

FIG. 19

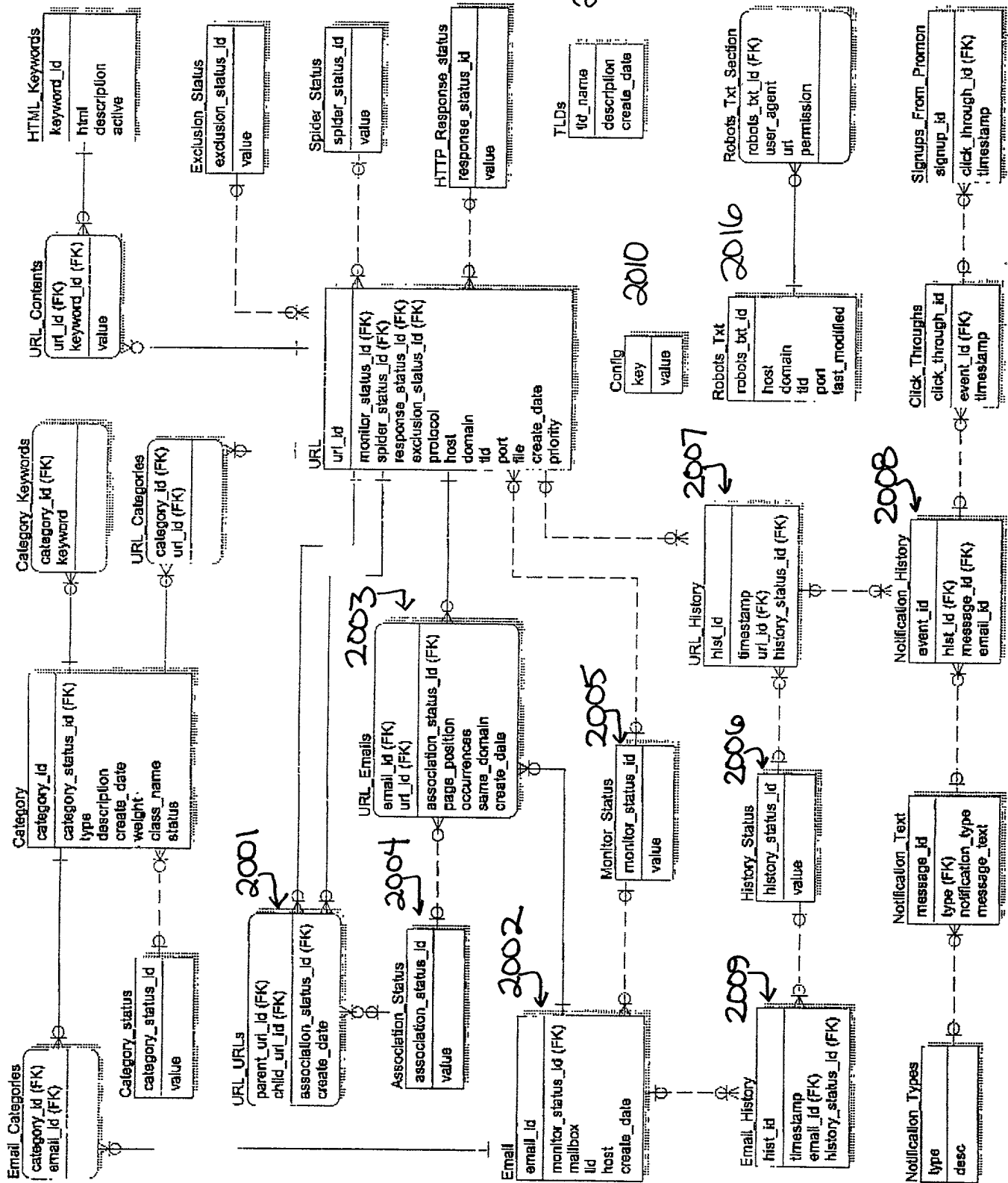


FIG. 20